



## Manufacturer's Authorization Letter

**Ref: No:**

**Date:** 26/10/2023

**Subject:** Partnership level with F5 Networks

Sir,


We, F5 Networks Singapore Pte. Ltd. ("F5"), with office at 5 Temasek Boulevard, #08-01/02, Suntec Tower 5, Singapore 038985, are an established and reputed manufacturer of application delivery networking products ("F5 Branded Products").

We confirm that **INDIAN SMART TECHNOLOGY AND MARKETING (P) LTD** having its registered office at C12, 1st FLOOR, MUGHAL ARCADE, , BEHIND CHEMMANNUR JEWELLERS, MAVOOR ROAD, KOZHIKODE, KOZHIKODE, KERALA, 673004 – INDIA is our **UNITY + AUTHORIZED PARTNER** and we hereby authorize them to quote F5 Branded Products in the above-mentioned tender.

Further, we hereby extend our standard warranty in connection with the F5 Branded Products to the end user which can be found at <https://www.f5.com/pdf/customer-support/product-warranty.pdf> ('Standard Warranty'). In respect of the F5 Branded Products provided by F5 to authorized reseller in connection with this tender, we undertake that, subject to payment of the applicable maintenance and support fees, we would provide the support for the F5 Branded Products in accordance with the F5 End of Life Policy (located here: <https://support.f5.com/kb/en-us/solutions/public/3000/200/sol3225.html>) which provides for the continued provision of technical support for hardware for up to period of 7 years from effective end of sale and in accordance with the F5 Maintenance Terms and Conditions (located here: <https://www.f5.com/pdf/customer-support/maintenance-agreement.pdf>) and the Support Policies (located here: <https://f5.com/support/support-policies>).

This authorization is valid for a period of six (6) months from issue.

Yours truly,

DocuSigned by:  
  
A34003E862804FF...

Name: Lo, Si Meng

Designation: Director

[w.lo@f5.com](mailto:w.lo@f5.com)

F5 Networks Singapore Pte Ltd.